Bylaag 11: SWIFT Kinderveiligheidsrisiko en Blootstelling Onderhoudgids: Adolessente

Inligtingsessie en telefoniese toestemming:

Hallo daar \_\_\_\_\_, Ek is \_\_\_\_\_\_\_\_. Jou X [ma/pa/ouma ens.] het gesê dit is 'n goeie tyd om met jou te praat. Is dit?

*Indien nee - Wanneer sal jy graag met ons wil praat? Ons het so 20 minute nodig.* Bespreek wanneer dit moontlik is

[\* begin slegs wanneer die deelnemer "ja" geantwoord het en die tyd gereël is]

Dankie dat jy tyd maak om met my te praat. Jy sou alklaar met een van ons spanlede gepraat het, wanneer hulle 'n paar vrae gevra het oor jou lewe en jou verhouding met jou X (ouer/versorger rol). Ek wou weet of ons weer met jou kan gesels daaroor, maar sonder die "Nooit", "Soms", "Dikwels" antwoorde. Die keer gaan net soos 'n gesprek wees.

Net soos die laaste keer, het ons toestemming gekry om met jou te praat van jou X, maar al het hulle toestemming gegee, wil ek seker maak  **jy**  is reg daarmee om weer met my te praat. Voordat jy besluit of jy reg is om met my te praat, wil ek vir jou 'n bietjie meer vertel, soos laas, sodat jy weet waarvoor jy ja sê. Soos ek dinge verduidelik, sal ek gereeld vra of jy verstaan, laat weet my asseblief of ek verwarrend is of 'n woord gebruik of oor iets praat wat jy nie verstaan nie. Kan ek voortgaan en verduidelik?

Die oproep sal ons net ongeveer 30 minute neem. Ek is nie seker of jy onthou nie, maar ek werk op 'n projek wat ondersteuning aan ouers en versorgers aanbied deur WhatsApp. Ons kyk na hoe dit werk en hoe die kinders dit ervaar het. Ons wil graag hoor wat jou ervaring daarmee was. Daar is geen regte of verkeerde antwoorde hier nie. Wees net eerlik, ons wil net hoor wat **jy** dink. Jou familie sal nie weet wat jy geantwoord het nie. Ons sal net iets met hulle deel as ons bekommerd is oor jou veiligheid en ons sal jou eers laat weet en met jou praat voordat ons dit deel. Het jy enige vrae hieroor?

Ek werk met ander mense op die projek. Ek wil graag die belangrike dinge wat jy my vertel deel, maar wanneer ek dit deel, sal ek jou 'n ander naam gee. Ons wil jou naam en identiteit geheim hou, so ons sal 'n ander naam vir jou gebruik wanneer ons iets deel. Wil jy die naam kies wat ons vir jou sal gebruik?

As dit reg is met jou, sal ek hierdie oproep opneem sodat ek jou antwoorde later kan onthou. Net die mense wat saam met my aan hierdie projek werk, sal hoor wat jy sê, maar ons sal jou regte naam met niemand deel nie. Het ek jou toestemming om op te neem?

Selfs as jy vir my toestemming gegee het om met jou te praat, as jy jou mening op enige punt verander het of as jy nie iets spesifiek wil antwoord nie, kan jy net vir my laat weet.

Het jy enige vrae?

Mag ek jou toestemming kry om hierdie gesprek met jou te hê?

Indien ja\* – Baie dankie, kan ons begin?

As hulle nee sê – geen probleem nie, dankie dat jy na my geluister het.

*Weereens dankie dat jy die tyd geneem het om met my te gesels. Ek wil seker maak jy is in 'n plek waar jy veilig voel om te praat. Is jy op 'n plek waar jy voel jy kan praat sonder dat iemand jou afluister, veral iemand wie jy nie wil hê moet jou antwoorde hoor nie?* (wag vir antwoord)

Indien nie*: Wil jy graag skuif?*

As hulle is of wanneer hulle geskuif het:  *As iemand in die kamer kom kan jy net vir my sê om 'n blaaskans te vat en ek sal wag tot jy vir my laat weet dit is reg om voort te gaan.*

Huis lewe en verhouding met Gebruiker

1. Kan jy my bietjie oor jou familie vertel?

* Wie bly by die huis saam met jou?
* Wie is die hoof persoon wat na jou kyk? -

Ondersoek - Is dit die persoon wat deur die program gewerk het?

Ondersoek - Indien nie, wie is die persoon wat deur die program met jou gewerk het? Wat noem jy hulle? (Onderhoudvoerder moet soos dit na X verwys vir die res van die onderhoud, bv. jou pa)

1. Het X vir jou vertel dat hulle deur 'n ouderskapprogram werk op Whatsapp? (Indien nie, herinner hulle waaroor ParentText gaan)

* Hoe het hulle jou daaroor vertel? Wat het hulle daaroor gesê?
* Het jou X jou ooit die WhatsApp lesse op hulle selfoon gewys? Indien ja - Watter dele kan jy onthou van dit wat hulle vir jou gewys het?
* Daar was 'n paar huiswerk-aktiwiteite wat hulle saam met jou gedoen het. Watter van die huiswerk-aktiwiteite onthou jy? Enige ander?
  + Ondersoek: Doen julle nog enige van hierdie aktiwiteite?

1. Hoe is jou verhouding met X?

* Was dit altyd so? Kon jy enige veranderinge op let vanaf hulle deur die ouderskapprogram begin werk het?

Ondersoek: Wat is die veranderinge wat jy opgemerk het? Wat het verbeter? Wat, indien enige, het vererger of moeiliker geraak?

* Vandat X die program begin het, het julle meer spesiale tyd saam spander? Watter tipe dinge doen jy saam met jou X gedurende daardie tyd wat julle nie gedoen het voordat julle die WhatsApp-program voltooi het nie? sluit in enige iets wat julle saam doen wat julle spesiale tyd is? (ondersoek kwaliteit tyd)
* Sedert X die program doen, vind **jy** dit makliker om met hulle te praat oor dinge wat jou bekommer?
* Vandat X die program gedoen het, lyk dit of **hulle**dit makliker vind om met jou te gesels oor moeilike dinge?

4. Het X ooit vir jou die hulp kieslys gewys op die WhatsApp-program?

* You don’t have to tell me the exact reason unless you want to but have you ever used the help menu for anything? If yes, did it help?

Module 2 questions

There were two parts to the programme your x went through. The first part was about your relationship, the second one, the one I want to talk to you about now, is about keeping your child safe. Talking about keeping you safe might be a bit hard if there have been times when you haven’t actually felt safe. So some of these might feel more emotional or hard to talk about. I would like to talk to you about it because it's important that we understand how to make the program better and how to make sure that it helps children to stay safe and have better conversations with the people who are looking after them so that children will be and feel as safe as possible.

Please remember that while I’m asking you about these things and you would like to skip a question, let me know but also let me know if you would like to speak about something a bit longer so that I really understand what this part of the program was like for you. I will let you guide me through this next section as to what you need. Let me know if you want to stop, pause or stay a bit longer on one of the questions. Okay?

5*.* One of the lessons was on community safety and how to talk to your child about it. Can you remember your X talking to you about it? What do you remember them saying about it?

* Did you draw a map of your community? How did you find the activity?
* Did it make you think about safety in your community differently? What was your new thinking?
* Have you thought about your community in this way again, thinking about how there might be safe and unsafe places? Is there any other space you think about in this way now? (Probe)

6. One of the lessons was on online safety. Can you remember X talking to you about it? What do you remember them saying about it?

* Is there anything new you learnt about keeping safe online?
* How are you doing things differently with your phone now?
* How are you doing things differently when you are on the internet?
* Have you had conversations since then with your X about phone and online safety? How did they go?

7. One of the lessons was on having conversations about different risky, or potentially dangerous, situations. Can you remember X talking to you about it?

* The homework was the “know it, see it, say it, do it” activity. Do you remember doing this? (Remind of activity in case they don’t remember). How did you find the activity?
* Did it make you think of anything you hadn’t thought about before? What was that?
* Have you remembered this lesson since? Have you used it since?

When we did the other telephone call with you, we asked you questions about some risky situations. Just to remind you, the situations which we asked you about was 1) spending time with friends that your parent/caregiver doesn’t know or doesn’t trust, 2) going to a tavern, or drinking alcohol with your friends, 3) being out of the house at night alone, or where your x didn’t know where you were, or you came home later than your x expected, and 4) getting a lift in a car from someone you don’t know.

* I wanted to ask you to think back to when your x spoke about any of these situations with you. How was it for you? How did they bring it up? How did the conversation go?
* Have you spoken about keeping safe in any of those situations again more recently? How were those conversations? Do you think your X is getting better at how they talk to you about these things? What could be better?
* How do you think you are doing at having these conversations? Do you ever bring up conversations about safety first?
* Are there any risky situations which you feel should be included?

8. One of the lessons was on preventing sexual violence. In case you aren’t sure what that is, sexual violence is when something is said or done to you in a sexual way that is against the law or you don’t want to happen. Did X speak to you about keeping safe from situations where there is a risk of sexual violence since they started working through the program?

* How did they have this conversation with you?
* How did you feel having the conversation?
* Did X speak to you about getting sexual comments from men or women who are older than you?

I want to go through some of the situations which your X might have spoken to you about when it comes to keeping safe from sexual violence.

Has your X ever talked to you about feeling pressured to have a boyfriend or girlfriend?

* Can you remember what they said about it?
* How did you feel having the conversation?
* Have you had conversations about this since?

Has your X ever talked to you about being touched in a sexual way when you did not want to be touched?

* Can you remember what they said about it?
* How did you feel having the conversation?
* Have you had conversations about this since?

Has your X ever talked to you about being shown something sexual that you didn’t want to see?

* Can you remember what they said about it?
* How did you feel having the conversation?
* Have you had conversations about this since?

Has your X ever talked to you about having to do anything sexual that you didn’t want to do?

* Can you remember what they said about it?
* How did you feel having the conversation?
* Have you had conversations about this since?

9. One of the lessons was on responding to crises.

* Can you remember having a conversation about how to best respond to a crisis?
* Do you feel like you can talk to X if you have a crisis? Has it got any better since you had this conversation?
* Have you used any lessons you learned in this conversation when a new crisis came up?

10. What do you think we need to add to this program for the parents?

11. Was there anything extra that you feel you need your X to help you with that we should add in the WhatsApp programme?

I don’t have any more questions for you. Thank you so much for talking to me. I really appreciate that you were willing to share with me. What you have shared will help us to make sure that we support families like yours as best we can. Is there anything else that you’d like to ask me, or that you want me to know?

How did you find answering the questions? Was there anything that made you feel scared or worried when answering my questions? We can talk about it.

*If they say nothing concerns them -* If after you are finished talking to me today you are feeling emotional or want to talk to someone about something that's worrying you, do you know about the Childline number that you can call for free? If you call 116, trained people answer those calls and know how to help children with any problem.

To say thank you for answering our questions, we would like to give you a data bundle. Can I send the voucher number to this cell phone number? What service provider are you with, e.g. MTN, Vodacom?

*If you have any more questions for me after this phone call, please send us a WhatsApp. This is our number if you want to write it down or save it in your phone:* insert study whatsapp number.

Alright, we’ve come to the end of our conversation. Thanks again for taking the time to speak with us today. Your responses have been very helpful!